# ORIGINAL



### ARIZONA CORPORATION COMMIS

### UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 7014 JUL 28 A 10: 06

TOP COMMISSION

Fax:

**Priority: Respond Within Five Days** 

Opinion

No. 2014 - 117278

Date: 7/25/2014

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Kathleen

Ortiz

**Account Name:** 

Kathleen Ortiz

Home:

Street:

Work:

Citv:

**Bullhead City** 

CBR:

State:

ΑZ

Zip: 86426

is:

**Utility Company.** 

**EPCOR Water \*AAWC** 

Division:

Water

**Contact Name:** 

Karl Wilkins

**Contact Phone:** 

### Nature of Complaint:

\*\*\*\*\* WS-01303A-14-0010 \*\*\*\*\*

Customer is opposed to the proposed rate increase. She feels the rates are already too high. \*End of Complaint\*

#### **Utilities' Response:**

## **Investigator's Comments and Disposition:**

I thanked caller for taking the time to let the Commissioners know her thoughts on this matter. I advised her that I would docket her comments and all five Commissioners would be able to review them before making a decision.

Caller thanked me for the information.

\*End of Comments\*

Date Completed: 7/25/2014

Opinion No. 2014 - 117278

Arizona Corporation Commission DOCKETED

JUL 28 2014

DOCKETED BY